

#### CHECK IN:

- Check in will be OUTSIDE, on our front porch area. You will be asked a series of screening questions, and your temperature will be taken and recorded before entering (<100.4F acceptable per the CDC). Anyone that has had symptoms, been diagnosed with COVID, is caring for someone with COVID/symptoms, or has traveled outside of the area within the last 14 days will be asked to reschedule.

- If you have had any of these in the last 14 days, PLEASE call us 48 hours ahead to reschedule . We have very limited resources and would be glad to reschedule you.

- After checking in and screening, you will be asked to return to your car until the hygienist or assistant is ready to take you directly to the clinical treatment room.

- Before entering the building, you will be asked to apply hand sanitizer.

- In the event of inclement weather, we will have 4 folding chairs in our lobby made of plastic/metal and will wipe these down between patients with medical-grade sanitizer. These will be at least 6-7 feet apart. The lobby will be stripped down to remove magazines, the coffee station and the water dispenser.

- The lobby door handles and bathroom handles and fixtures will be wiped down every hour.

- If your Health History forms are needs an update we will give you a clean clipboard to take back to your car and sanitize the clipboard upon your return.

- Please do not bring anyone with you to your appointment unless absolutely needed. Any parent will be asked to remain in the lobby or car and will not be able to go back to the treatment room. Any adults accompanying adult patients will be asked to remain in the car.

STAFF: Besides wearing the best PPE available, the staff will be screened with the same questions as the patients and temperatures taken daily upon entry into the building.

#### TREATMENT:

- The assistant and hygienist will be donning a KN95 Mask while within 6 feet of the patient and putting an additional Type1 mask over it during procedures. They may wear a disposable gown as well, depending on the procedure.

- Treatment rooms will be spaced out to allow \*one empty room between each patient\* wherever possible.

- We will streamline the desktops as well as provide additional barriers on items touched.

- Additional suction devices are in many of the treatment rooms to decrease aerosol.

#### CHECK OUT:

- We will make all efforts to accept payments in the clinical treatment room with a touchless credit card machine in order to decrease the flow and proximity of patients in the check-out area. Should treatment

be proposed and discussion needed, this will occur in our private consultation room. Any surfaces touched between patients will be sanitized.

- Scheduling for the next appointment (preventative and treatment) will be ideally made in the treatment room, unless otherwise needed due to workflow.

Please feel free to call us if you have concerns or questions about the flow of your appointment, as we are here to help aid in the transition, keep everyone safe and our patients happy and dentally healthy!